

Clairvoyant Networks, LLC Privacy Policy  
For Participants In:

Assessing The Utility And Effectiveness Of Monitoring Technology  
For Reducing Caregiver Burden For Alzheimer's Disease

Introduction:

- Thank you very much for your willingness to participate in the Research Project listed above. Your participation is very important in helping better understand ways in which technology can enhance the lives of people who are facing certain challenges and the ones who are providing care and assistance.
- Who are we? Clairvoyant Networks has been chosen as a technology vendor for this project and will be providing some or all of the hardware/software solutions that are being studied. (In this document, the term “we” refers to Clairvoyant Networks, LLC.
- Your privacy is very important to us, and this document will help explain the policies that we have in dealing with your data.

Scope Of This Document

- Provider maintains a standard Privacy Policy for its normal operations.
- However, during the time that you are a participant in the Research Project and, as pertains to your use of Provider’s Project Technology during your participation in the Research Project, this document will supersede Provider’s standard Privacy Policy.

Definitions:

- Provider: refers to Clairvoyant Networks, LLC
- Research Project: refers to the project listed in the title of this document
- Provider’s Project Technology: refers to the hardware, software and technology that is supplied by the Provider and which is being used in the Research Project.

What Kind Of Information Is Collected?

- Information you give us. In order to provide personalized service to you, we may ask you to create an account or otherwise provide certain personal information. The personal information requested may include items like your name, address, email address, or telephone number. Whether or not you provide this information is up to you.
- Information collected during your use of Provider’s Project Technology. Information transmitted by your device while participating in the Research Project is collected and stored remotely. This type of information includes:
  - Location and activity data for the wearer of the Device
  - Device-specific information (such as your hardware model, operating system version, unique device identifiers and mobile network information, phone number)
  - The address of the device used to access the site (i.e. the IP address)
  - Device identifiers
  - Device event information such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and referral URL

**How Is Collected Information Stored?** Data is transmitted over the Internet (part of this transmission will pass through a cellular data provider) to a third-party cloud-based server, where it will be securely stored until it is retrieved and transmitted to those conducting the Research Project.

How Is Collected Information Used?

- To Conduct the Research Project: Collected information is delivered to the persons conducting the Research Project. Personal location and activity data collected from the wearer of Provider’s Project Technology will remain in storage on cloud servers until Provider has been instructed to purge this information.
- Security and Legal: Collected Information may be used (i) to enforce the Terms of Service; (ii) to investigate potential

violations of our terms and policies; (iii) to detect, prevent, or otherwise address fraud, security or technical issues; (iv) to protect against harm to the rights, property or safety of our users or the public as required or permitted by law.

- Cellular Connection Data: The Wireless Carrier retains information about every connection (text or voice) made on its system – date, time, phone numbers, duration, unique identifiers for each device involved in the connection. This data is maintained as part of the Carrier’s normal business operations.

#### How Do We Protect Information?

- The collected information is stored in a secured environment that is managed by a leading provider of internet services. Access to those servers is controlled and limited.
- An encrypted link (SSL) is used.

#### Is Collected Information Shared With Others?

The collected information is shared or may be shared only in the following situations:

- With your consent.
- For purposes of the Research Project.
- For legal reasons. Collected information may be disclosed:
  - In response to a valid government request
  - To enforce the Terms of Service, including investigation of potential violations
  - To detect, prevent, or otherwise address fraud, security or technical issues
  - To protect against harm to the rights, property or safety of our users or the public as required or permitted by law
- Cellular Connection Data
- Information required to establish a data storage account for cloud-based storage services.