



Quick Start Guide

Scan the QR code below or visit our website
www.theoracare.com/resources
for helpful step-by-step videos



If you have any questions, about your new Theora Connect™,
please contact us at

Phone: 512-371-6164 | support@theoracare.com

We're here to help.

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Theora Connect™ Wearable

Before you begin:

- 1 Charge the Wearable Watch** – LED glows red when charging, green when fully charged.
- 2 Adjust the Wristband** – The wristband should be snug, but not tight.
- 3 Power on the Wearable Watch** – Press and hold button 20 seconds. Make sure to leave off the charging cradle.
- 4 Locate the Watch Phone Number** – Located on the back of this guide.



Adjustable Wristband

To resize, lift up on the wristband and disengage the hook, then slide the band in or out

SOS Button

Care recipients can send SOS to primary caregiver by pressing and holding the SOS button until circle on watchface is complete

Magnetic Charging Station

Face SOS button up, align pins with watch back. Charger will audibly tell you the device is now charging (unless the battery is fully dead) and when you remove watch from cradle it will say if it is fully charged or not. Takes 2-3 hours to fully charge.

On/Off Button

Theora Link Pro™ Smartphone App

Note: *The primary caregiver should be the one to connect the watch*

- 1 Download the App on Primary's Phone**
 - Apple iOS®: TheoraCare.com/TLProApple
 - Android™: TheoraCare.com/TLProAndroid
- 2 Click "CREATE ACCOUNT" and follow the prompts with the Primary Caregiver's information – NOT the person wearing the watch**
 - See tutorial video at Theoracare.com under Resources
- 3 Click SCAN QR CODE or ENTER CODE MANUALLY**
 - Tap on QR Code and swipe from right to left to reveal Manual Code

Theora Connect Watch Phone Number

4 Quik Connect vs. Call Device

With Quik Connect, the watch immediately answers without any ringing. With call device, the watch will ring and the wearer must "answer" to connect.

5 Create Safe Zones






- From the Settings page, click on "Safe Zones".
- Select CREATE A SAFE ZONE at the bottom of the page
- Search an address or tap on the map to select the location. Then select "Next" at the bottom of the page
- Adjust the radius and then select "Next" at the bottom of the page.
- Name the safe zone and select "Save"

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Icons & Indicators

-  Step counter ICON – Track your steps daily and weekly
-  Weather ICON – See the local weather, air quality and receive weather alerts
-  Gear ICON – Menu for watch information and watch settings
-  Power button – Used to turn the watch face on and off. Continuously pressed will reboot the watch
-  SOS button – located on the left side of the watch – the SOS will only call the assigned caregiver

Charger

-  Green – Fully Charged
-  Yellow/Orange blinking – The watch is either not on the cradle correctly, the cord is not plugged in completely, or the wall socket is not working correctly
-  Red - The watch is charging

The watch has a voice prompt to let you know when the watch is on the charger and beginning to charge

Please note: ONLY use the original cable and charging block that came with the watch.

Features

User Settings – Code is 1234

Watch Faces – Choose from several different watch faces

(see tutorial video: <https://theoracare.com/change-theora-connect-watch-face/>)

Lock Down – Lock down the wearer’s ability to navigate the watch

Shake to Wake – Watch face wakes up with wrist movement

Brightness – User adjustable display brightness

Volume – Volume adjustment for sounds and communications

Power Off – To easily power off the watch

Troubleshooting

Nothing happens when I place the watch on the charger

- 1 The watch battery is depleted**
The watch needs to sit on the charger for 2-5 minutes before you will hear the sentence “Your device is now charging”
- 2 Clean the contacts on the back of the watch**
Apply a small amount of rubbing alcohol on a cotton swab and rub gently

The watch will not power on

Reboot the watch – push the power button firmly for approximately 60 seconds or until you see the green power icon, then let go

Where is the “back” button?

The SOS button also acts as the “back” button. Just tap it once quickly to go back.

I am having trouble with my smartphone application for tracking and calling the watch

- 1** Make sure you are signed into your account on the application – you may need to log out and log back in
- 2** To log out, go to your profile page, select SIGN OUT and close the application. Then go back into the application and SIGN IN
- 3** If you forgot your password, select PASSWORD HELP on the login page

I need help with the locking clasp

Please see tutorial video –

[Theoracare.com/theora-care-locking-clasp-tutorial/](https://theoracare.com/theora-care-locking-clasp-tutorial/)

